

Edith Garland Dupré Library Survey
Fall 2018

Thank you for agreeing to participate in this survey.

Edith Garland Dupré Library wants to continually enhance our services. Your answers will provide information that will allow the Library to better meet your needs.

1. Please select the category that best describes your role in relation to UL.

Student
 Alumni/Friend of the Library
 Faculty
 Staff
 Administrator

2. What is your college affiliation? (list your department or major)

3. How often do you visit the library?

Frequently (3 or more times a week)
 Occasionally (5 to 9 times a semester)
 Seldom (4 or less times a year)
 Never (please respond to question 4)

4. What was the reason for your visit to the library? (Please check all that apply)

<input type="checkbox"/> Research	<input type="checkbox"/> Personal/Recreational
<input type="checkbox"/> Study Spaces	<input type="checkbox"/> Use computers in the library
<input type="checkbox"/> Class Instruction	<input type="checkbox"/> Use printers/copiers in the library
<input type="checkbox"/> Reference Help	<input type="checkbox"/> Gaines Center
<input type="checkbox"/> Book or magazine	<input type="checkbox"/> Cajun Creole Music Collection
<input type="checkbox"/> Electronic resource	<input type="checkbox"/> Government documents
<input type="checkbox"/> Group Study	<input type="checkbox"/> Special Collections/Archives
<input type="checkbox"/> Required study hall	<input type="checkbox"/> Writing Center
<input type="checkbox"/> Study Alone	<input type="checkbox"/> Mentoring Matters (tutoring)

5. If you answered "Never" to question 2, please explain your reason for not visiting the library.

6. Are you aware that the library provides one-on-one assistance through: (Please check Yes or No for each option)

Face-to-Face at the Reference Desk
 Email
 Chat
 Text Messaging
 Telephone

7. How often do you utilize the library's electronic resources:
- Frequently (3 or more times a week)
 - Occasionally (5 to 9 times a semester)
 - Seldom (4 or less times a year)
 - Never
8. How do you find out about current and new Dupré library news, exhibits, services, and additions to the collection? (Please check all that apply)
- Dupré Library personnel
 - Colleagues or classmates at UL Lafayette
 - My department's library liaison
 - My instructor
 - The library's "News & Events" section on the Library's Web site
 - Social Media
 - Campus publications
 - Other _____
 - I don't keep up with what is happening in the library
9. Please indicate your level of agreement with the following statements regarding Edith Garland Dupré Library and your research.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
I am satisfied with the overall quality of services received.						
I use library web pages and Libguides to find useful information and resources.						
When a librarian helps me do research, I am able to locate the information I need						
I find information, books, & articles I need when I visit the library.						
Using the library contributes to my overall college success						

10. What suggestions do you have for improving library services, resources, and spaces?

If you would like to offer additional comments, please email Blair Stapleton at blair.stapleton@louisiana.edu. Thank you for helping Edith Garland Dupré Library enhance our services. Your answers are invaluable in allowing us to continually aiming to improve our services to meet your needs.